

Continuous Improvement Policy Statement

This continuous improvement policy statement has been created in line with Express Assemblies Ltd's long term initiative and desire to continually improve our practices and processes.

Our philosophy states that: "Continuous improvement is as much of a philosophy as it is a process or system. It requires everyone as a participant to adopt, as part of their normal work, a mind-set of continuously looking for ways to improve processes and systems, i.e. to make them more efficient and effective"

Continual improvement is the process of becoming a more effective organisation. It is an ongoing effort from all involved at Express Assemblies Ltd to improve our products, services and processes.

Continual improvement is critical to ensure that we meet the requirements of the organisation as well as our stakeholders; customers, suppliers, employees, investors and the general community. The aim of our continual improvement programme is to improve the capability of meeting and satisfying our customers' needs.

The focus of continual improvement for Express Assemblies is not only to improve relations with stakeholders, but also to improve the effectiveness of the quality management system. Continual improvement has been widely promoted through leadership along with the commitment of management.

Implementing the continual improvement programme and CI plan has helped Express Assemblies Ltd create prioritised and cost-effective improvements that are aligned to business requirements and available resources. Resulting monitoring and reporting capabilities will then increase the potential to identify further opportunities for improvement.

Continuous improvement remains one of the most important factors of our quality management strategies and remains a permanent objective of the organisation.